

Mumbai International Airport bags the prestigious Golden Peacock National Quality Award 2012

Mumbai, February 08, 2013: Mumbai International Airport Pvt. Ltd. (MIAL), managed by GVK-led consortium, that operates the Chhatrapati Shivaji International Airport (CSIA) in Mumbai has bagged the prestigious 'Golden Peacock National Quality Award 2012'. This award lauds MIAL's efforts and contribution in raising standards in quality service. Recognized by an illustrious jury headed by Justice M N Venkatachaliah, Chairman, IOD Advisory Council & former Chief Justice of India and other prominent personalities that include Hon'ble Dr M. Veerappa Moily- Union Minister for Petroleum and Natural Gas, Hon'ble Oommen Chandy- Chief Minister of Kerala, Ms. Nita Ambani- Chairperson, Reliance Foundation and others, the award was presented at a specially organized "Awards Gala Nite", on Friday, February 8, 2013 at Hotel The Lalit Ashok in Bangalore.

Present on this occasion were distinguished business leaders, jurists, academicians, environmentalists, economists, legislators and policy makers as a part of the 23rd World Congress on Leadership and Quality of Governance, being held between 8 - 9 February 2013. 'Golden Peacock' awards a variety of industries across disciplines such as pharma & health care, auto, energy, banking & finance and infrastructure.

Commenting on the occasion, Rajeev Jain, CEO, MIAL said, *"We are proud to that CSIA has bagged the prestigious Golden Peacock National Quality Award 2012. This award is a true testament to MIAL's unrelenting commitment towards quality service and a recognition of the same offered by CSIA."*

The Golden Peacock Awards is a set of prestigious national and global awards designed to improve productivity and quality in organizations. In 2011, CSIA won a special commendation for Golden Peacock Occupational Health & Safety Award.

The Golden Peacock Awards are now considered the greatest recognition of corporate excellence in areas of innovation, quality, training, governance, environment management and corporate social responsibility. It is a powerful self-assessment tool and a way to build an organizations' brand equity. Applicants are assessed on the basis of an exhaustive set of parameters covering all areas on a total score card of 1000 marks. The Golden Peacock jury assesses aspects such as organizational leadership, planning processes, process management and business results. They also consider monitoring aspects like customer satisfaction, employee satisfaction and impact on society, across the organization.

About MIAL

Mumbai International Airport Pvt. Ltd. (MIAL) is a joint venture between the GVK led consortium and Airports Authority of India. MIAL was awarded the mandate of modernizing, upgrading and expanding Chhatrapati Shivaji International Airport (CSIA) in May 2006. CSIA catered to 30.75 million passengers and 657469 tonnes of cargo between April 2011 – March 2012. MIAL's vision is to

transform CSIA into one of the world's best airports that consistently delights customers and to be the pride of Mumbai

About GVK

GVK is a leading Indian conglomerate with presence across energy, resources, airports, transportation, hospitality and life sciences sectors. GVK set up India's first independent power plant and has around 6000 MW projects under generation and development. It is the first company in India to develop six-lane road project under PPP model and has around 3000 lane km expressway projects under operations and development. As one of India's largest private sector airport operators, GVK handles 44 mppa through India's first brownfield airport under PPP model - Chhatrapati Shivaji International Airport, Mumbai and Bengaluru International Airport, Bangalore and will develop two airports in Indonesia. Having already invested over USD 3.3 billion, GVK has projects worth over another USD 6.6 billion in the pipeline, in India. It has acquired Australian Coal Mines in Queensland with 8 bt reserves for USD 1.26 billion and envisages an investment of USD 10 billion to for setting up mines, 500 km rail project and 60 mtpa port project which will form one of the world's largest integrated coal mining operations.

For any further information, please contact:

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