

GVK CSMIA receives the world's best airport award

As readers would be aware, earlier this year, GVK's Chhatrapati Shivaji Maharaj International Airport (CSMIA) was rated as the World's Best Airport at the Airport Service Quality (ASQ) Awards, 2017 for customer experience, announced by the Airports Council International (ACI). But the formal award ceremony was held in



Halifax, Nova Scotia, Canada on 12 September, 2018. We bagged not one but three awards at the event and these were received on behalf of MIAL by the CEO, Mr. R.K. Jain. Ms. Suchita Shetty, Mr. Prasad Nair and Mr. Saji Sebastian formed part of the MIAL contingent. In another recognition, GVK MIAL won the 'Gold' plaque at the 'ACI Asia-Pacific Green Airport recognition 2018' award ceremony held in Narita, Japan in the over 35 million passengers per annum category. The award was presented by ACI for the green initiatives taken by CSMIA in environmental management of organic and food waste.

Highlights of GVKconnect

CSIA is now Chhatrapati Shivaji Maharaj International Airport

Shopping and Modak Festivals at CSMIA

Rich tributes paid to Mr. Som Bhupal

Vishwakarma Puja at Goindwal Sahib

Refresher training at Jaipur-Kishangarh Expressway toll plaza

International Housekeeping Week

GVK BIO organizes wellness camps

GVK EMRI 108 completes 11 years in Gujarat

Significant Days of the Month

GVK in the Media

click on the topics above to go to the particular story

GVK AIRPORTS

CSIA is now Chhatrapati Shivaji Maharaj International Airport



The Chhatrapati Shivaji International Airport (CSIA) has been rechristened as Chhatrapati Shivaji Maharaj International Airport (CSMIA). This follows the issuance of a gazette notification dated 31 August, 2018 by the Ministry of Civil Aviation, Govt. of India.

Programme on Human Factors in Aerodrome Operations

The L&D team at GVK MIAL, in association with the safety team, conducted a one-day training programme on "Human Factors in Aerodrome Operations" for the Airside team. The objective of the programme was to provide insight into concepts of human factors in the daily work environment at the airport and understand factors that contribute to human errors resulting in safety occurrences. The programme was jointly conducted by Dr. Punita Masrani, a specialist in Aerospace Medicine, Dr. Surendra Sodhi, former Head of the Department of Human Factors at the Institute of Aerospace Medicine and Mr. P.S. Ganapathy, former GM (Flight Operations), Air India.



ICAO Annex 14 Refresher Programme



The L&D team of GVK MIAL conducted a six-day ICAO Annex 14 Refresher Training Programme from September 3 to 8. The programme is a regular feature in the MIAL's Monthly Learning Calendar covering the staff from the Airside Operations team.

The training was conducted by Mr. C.P. Sawant, Senior Consultant with AAI and visiting faculty with the Indian Aviation Academy (IAA). The topics included Evaluation & Structure of ICAO,

Aerodrome Data, Aeronautical Information Publication, Obstacle Removal and Restriction Obstacle Clearance Surfaces, Aerodrome Maintenance etc.

Crèche at CSMIA T1

In an effort to provide day-care facilities for the MIAL staff, particularly women, a crèche was recently inaugurated at Terminal 1 of GVK CSMIA. The services at the crèche are available on a not-for-profit chargeable basis.

The crèche is managed by some of the best professionals led by Ms. Ramani Jayaram Sharma, Corporate Daycare Manager. She is assisted by Ms. Simmie Karmarkar, Centre Head and Ms. Priyanka Modi, Teacher.



Shopping and Modak Festivals at CSMIA

Shopping Festival

GVK CSMIA recently concluded its first ever month-long "Mumbai Airport Shopping Festival 2018." The celebration commenced on 10th September across all terminals. Catering to every age, the festival was not only a shopping feast with events, activities and promotions but an entertainment extravaganza with Brass Band Flash Mob, Karaoke and amazing dining and shopping discounts across outlets. Passengers were treated to exclusive shopping deals from different retailers and F & B outlets. Shoppers were encouraged to shop and win weekly prizes. The weekly prizes included an all paid trip for a couple to Singapore if the payment was done through Mastercard. For others, the prizes included couple air tickets to Bali, London, Istanbul, Cairo and Dubai. There were also mobile handsets by Xiaomi and Godrej Interio vouchers that were won by passengers. Spot prizes of UEFA merchandise were offered to passengers doing a minimum shopping of Rs. 5,000 using a Mastercard. The key partners of this Shopping Festival were Mastercard, LIC, Kuwait Airways, Garuda Indonesia, Xiaomi, Godrej Interio and Too Yumm.

Modak Festival

The festival ended on October 14, 2018. Similarly, passengers also took part in the Modak Festival at TIC near Gate No 23 on September 21 and 22. They relished 21 varieties of Modak including rose mawa, milk chocolate, apple crumble, gulkand etc. The festival was organised as part of the 10-day Ganpati festival.



Safety training for blasting team at NMIAL

Coinciding with its motto of 'Safety First', the Health Safety and Environment (HSE) department of NMIAL has been conducting regular training for the employees and stakeholders of the project. Recently, the department conducted a training for the blasting team of NMIAL contractors on the safety measures that need to be taken while handling explosives. Mr. Russil Kumar, General Manager (HSE), NMIAL also informed the trainees about blast management and work permit system. In NMIAL, it is a belief that poor health and safety culture can lead to weaknesses due to problems at the person-work interface perhaps because of poor training or communication. To drive a positive culture, NMIAL adopts work practices and rules for effectively controlling hazards, create a positive attitude towards risk management and compliance with the mitigation processes, aptitude to learn from accidents, near misses and safety performance indicators and bring about continual improvement.



Rich tributes paid to Mr. Som Bhupal



A memorial service to commemorate the ninth death anniversary of Late Mr. Som Bhupal, former Vice-Chairman of AHPCL, was observed by all personnel from the GVK Corporate office Secunderabad on September 1. Senior management personnel fondly recalled on the occasion, their memories of working with him.

A meeting was also held the same day at the AHPCL main office in Uttarakhand during which, staff from all work sites paid rich tributes to the departed soul and recalled his invaluable contribution towards the project.



GVK ENERGY

Mock drill at Goindwal Sahib TPP

A surprise emergency mock drill was conducted at the Goindwal Sahib TPP on September 14, 2018. The drill was carried out to assess overall emergency preparedness, create an awareness among the work force, clarify the role of task force, reduce response time of emergency services and steps to be taken for legal compliance. The Safety team at the power plant coordinated the drill.



Vishwakarma Puja at Goindwal Sahib

Goindwal Sahib TPP conducted Vishwakarma puja on September 17 at CCR. At the outset, a langar was also arranged for all the workers and employees at the site and they enjoyed a hearty meal.



Vishwakarma Puja at Shrinagar HEP



Go Goindwal

GVK's Goindwal Sahib TPP generated over 145 million units of electricity during the month of April this year. Goindwal Sahib Thermal Power Plant is a 540 MW (2X270 MW) thermal power project located near Goindwal Sahib Village, District Tarn Taran in the state of Punjab.



Shrinagar HEP generates over 4800 million units of electricity

The GVK Alaknanda Hydro Power Company Ltd has generated and transmitted over 4800 million units of electricity since it commenced operations in April, 2015. Shrinagar HEP is a run-of-the-river 330 MW Hydro Electric Project and is located in Tehri/Pauri/Garhwal District of Uttarakhand on the river Alaknanda, Shrinagar.

Mock drill at Jegurupadu CCPP

A surprise mock drill was conducted on September 5, 2018 at Jegurupadu CCPP on leakage of Sulphuric Acid from the flange joint of the outlet line of the storage tank as a scenario. The staff got to know about the steps that need to be taken whenever such emergencies occur.



GVK **TRANSPORTATION**

Refresher training at Jaipur-Kishangarh Expressway toll plaza

As part of Continuous Refresher Program for Security Guard Team, a refresher training session was conducted recently at the toll plaza along the Jaipur-Kishangarh Expressway. The training was imparted by Assistant Manager Mr. Vijay Singh and Toll Supervisor Mr. Jagat Singh.



GVK **HOSPITALITY**

Taj Banjara

International Housekeeping Week at Taj Banjara

To kickstart the International Housekeeping week, Team Taj Banjara found new ways to motivate and encourage the heroes from housekeeping. Apart from the cake cutting ceremony, numerous competitions were also held to celebrate the week. A cocktail making competition was conducted wherein the housekeeping staff utilized the opportunity to showcase their creativity and put up their best ideas along with the presentation. Unique style and creativity made every cocktail different from the other. Other competitions such as the bed making, eagle eye etc were also organized while on the final day, a high tea was organized for the team.



Taj Banjara wins laurels at ACP competition

The Association of Catering Professionals (ACP) hosted contests for budding hoteliers at Hyderabad in August and September. Some of the contests included Mr. & Ms. Hospitality, Best Bartender of the Year etc. The competitions had participants from hotels all across Hyderabad. The participants were asked the questions based on technicals, general knowledge and guest handling skills.

Taj Banjara also participated in the contests and added a feather to its cap when Ms. Siddhi Kadu from Food Production department finished first runners-up in the Ms. Hospitality contest.

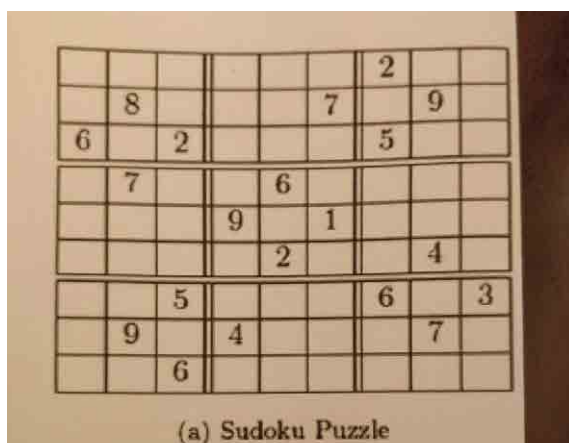
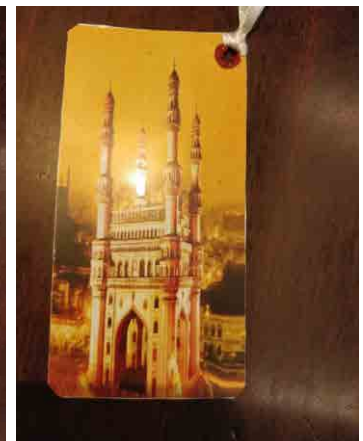


GVK **HOSPITALITY****Taj Santacruz***International Housekeeping Week*

To celebrate the International House Keeping Week, a special event was organized at Taj Santacruz by team housekeeping led by the Executive House Keeper, Ms. Anagha Phadnis. The glittering celebration took place at the Imperial Banquet room with a high-tea event preceded by an interesting exhibition featuring various housekeeping experiences such as flower arrangements, signature room experiences for single lady guests, kids, exclusive turndowns and festival decorations. The team also displayed environment-friendly arrangements along with fabrics and attires made in-house. The event commenced with a thanksgiving speech by Ms. Phadnis for the team's tireless efforts in ensuring guest delight followed by several team building activities. A talent show was also organized. General Manager, Mr. Pankaj Sampat felicitated the winners of the team building and talent competition.

**Taj Krishna***Personalised Bookmark*

Taj Krishna staffer Ms. Sridaksha observed a guest Mrs. Wood reading books at the Club Lounge. She saw that the guest was interested in reading books about culture and history, so she got a picture of 'Charminar', the landmark of Hyderabad, printed and placed it as a bookmark. Moreover, she saw in the profile of the guest, about her Gluten-free bread preferences and organised a couple of sandwiches with gluten-free bread during hi-tea serving. The guest appreciated the thoughtfulness of Ms. Sridaksha.

*Thoughtful Gesture*

Taj Krishna guests, Mr. Anthony and Mrs. Gaston were having breakfast in the club lounge. The hotel staffer Ms. Khushboo met the guests and enquired about their stay. They said they were enjoying the stay and will be having a long flight to Australia the same evening. While talking to them, Ms. Khushboo observed that Mrs. Gaston was solving sudoku, so she came up with the idea of presenting her with few more of those. Mrs. Gaston was excited and thanked Ms. Khushboo for her kind gesture.

GVK **HOSPITALITY**GVK **BIO***GVK BIO organizes wellness camps*

World Heart Day was celebrated on September 28 by team Prism. Wellness camps were organized at both the campuses in Hyderabad by Kamineni Hospitals. It focussed on educating the team GVK BIO on BMI followed by counselling on nutrition. Over 200 employees participated in the event.

GVK **ONE***Pizza Hut now open at GVK One Mall*

The visitors at GVK One Mall can now relish mouth-watering pizzas. Pizza Hut, the renowned food retail chain, has opened its outlet at the



mall. The brand offers an exciting menu consisting of its signature pizzas, appetizers, desserts and beverages. Pizza Hut has been the 'Most Trusted Food Service Brand' for 11 years in a row and is one the most popular pizza brands in India.

GVK **EMRI***GVK EMRI Tamil Nadu launches ECC*

Tamil Nadu Minister for Health and Family Welfare, Dr. C. Vijaya Baskar, inaugurated the GVK EMRI 108 Critical Emergency Care Centre (ECC) at Mamallapuram on September 28, in the presence of Minister for Rural Industries Mr. P. Benjamin besides other dignitaries from GVK EMRI and state government. The five-bed ECC with a minor procedure table is equipped with advanced equipment and trained medical staff to provide medical service to trauma and accident victims. The ECC will reduce the response time to trauma care patients in the state.





GVK EMRI 108 completes 11 years in Gujarat

GVK EMRI 108 emergency services completed 11 years of operation in Gujarat on August 29 with a fleet strength of 589 ambulances. In 11 years, GVK EMRI 108 ambulances have attended over 91 lakh emergencies with more than 7 lakh lives being saved since inception through dedicated EMTs and Pilots. Apart from health services, GVK EMRI 108 also provided police services to 2 lakh calls and fire-related services to over 6000 calls. GVK EMRI 108 services were launched in Gujarat in 2007.

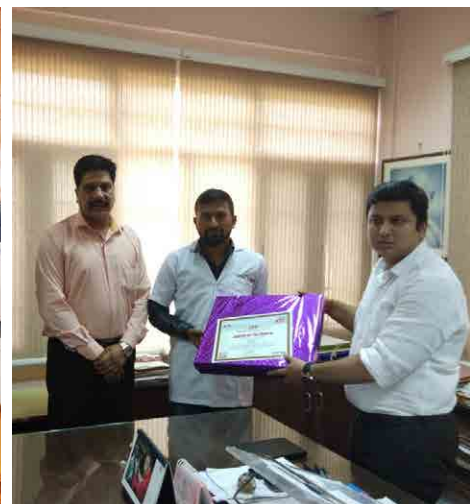
GVK EMRI UP handles 11.5 Mn emergencies in 6 years

GVK EMRI 108 emergency services completed 6 years of operations in Uttar Pradesh on September 14. It handled more than 11.5 million emergencies since inception while over 90,000 lives have been saved. GVK EMRI provides free services and those in need just have to dial the toll-free number 108 for any emergency. The number is accessible from a landline, mobile phone, local telephone booth and can be dialled without any prefix or suffix. GVK EMRI is operating with 1,488 basic and advanced ambulances in the State.



Recognition for GVK EMRI staff in HP

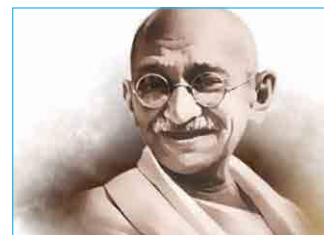
The Pilots and EMTs from GVK EMRI Himachal Pradesh were bestowed upon with a national award by the Health Minister Mr. Vipin Parmar and State Assembly Speaker Mr. Rajeev Bindal. While EMT Mr. Basti Ram and Pilot Mr. Pradip Singh were honoured for saving the life of 22-year-old Dinesh who tried to commit suicide, EMT Ms. Jalpa and Pilot Mr. Rajesh also received the award from the Deputy Commissioner of Mandi, Mr. Rugved Milind Thakur for saving the life of 40-year-old Ramesh Chand who suffered major injuries after falling down from the roof of his house. All the dignitaries appreciated the efforts of GVK EMRI staff towards saving the lives of people in the State.



Significant Days of the Month

Gandhi Jayanti - October 2

Gandhi Jayanti marks the birth anniversary of the Father of the Nation, Mahatma Gandhi who was born on October 2, 1869. Gandhiji is remembered for his contribution to the Indian freedom struggle. He is known for practising non-violence and launch of the civil disobedience movement in India and South Africa. This Day is also observed as the International Day of Non-Violence by the United Nations General Assembly.



Indian Air Force Day - October 8

Indian Air Force day is celebrated on October 8 every year to make people aware of the importance of the Indian Air Force in national security. The Indian Air Force was officially established on this day in the year 1932. There is a meticulously conducted hollow square parade in which the Commander-in-Chief administers the oath of allegiance to all the Air Force staffers as well as civilians for dedicating their lives to the cause of the nation. The Indian Air Force has a strength of about 170,000 personnel and 1,400 aircraft. It is considered as one of the leading air force in the world.

World Post Day - October 9

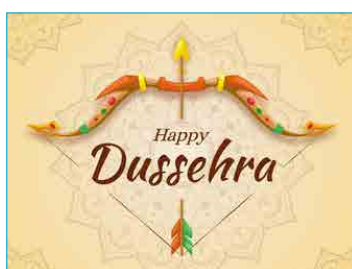
World Post Day marks the anniversary of the Universal Postal Union's establishment in 1874. The union aimed to create and maintain a structure for the free flow of international mail around the world. The purpose of World Post Day is to bring awareness to the postal department's role in the everyday lives of the people and businesses, as well as its contribution to global, social and economic development.



World Sight Day - October 12

World Sight Day is an important advocacy and communication opportunity for the eye health community and is observed on the second Thursday of October month every year. It is a great time to engage with a wider audience - a patient's family, those who seldom get an eye exam, diabetics - and highlights the importance of eye health. It was originally initiated by the 'SightFirstCampaign' of Lions Club International Foundation in 2000. Later, the World Health Organization took this forward as VISION 2020.

Dussehra - October 19



The 10th day of the Navratri festival is celebrated as Dussehra. It is celebrated by Hindus across the world to mark Lord Rama's victory over the demon king Ravana and the triumph of good over evil.

World Polio Day - October 24

World Polio Day was established by the Rotary International over a decade ago to commemorate the birth of Jonas Salk, who led the first team to develop a vaccine against poliomyelitis. The use of this inactivated poliovirus vaccine and subsequent widespread use of the oral poliovirus, developed by Albert Sabin, led to the establishment of the Global Polio Eradication Initiative (GPEI) in 1988. As of 2013, GPEI has reduced polio worldwide by 99%.



Prabhu: CSIA is now Chhatrapati Shivaji Maharaj International Airport

EXPRESSNEWS SERVICE
MUMBAI, AUGUST 30

THE CHHATRAPATI Shivaji International Airport is now Chhatrapati Shivaji Maharaj International Airport.

approved renaming of Elphinstone Road station to Prabhadevi and adding "Maharaj" to Chhatrapati Shivaji Terminus (CST) and Chhatrapati Shivaji International airport. The Central Railway had changed the name of the station last year.

o test in front of the airport demanding that "Maharaj" be added to the name. Parab said: "We are happy with the name change. Not adding 'Maharaj' to the name was an insult to his glory. We are hopeful that an official notification is passed soon. We will follow up with GVK on the name change."

Advanced passenger evacuation vehicle

MIAL has inducted an advanced passenger evacuation vehicle for rescuing stranded people from inaccessible areas of aircraft. The vehicle will be used in cases where conventional lighting systems cannot be deployed. "In the unlikely event of an aircraft veering away from its normal path, this equipment can be rushed to the spot and the attached ladder can be extended up to the aircraft door for passengers or crew to be evacuated safely. The ladder can be extended up to a

height of 8.3 m," an MIAL official said. "The escape stairs have high evacuation load capacity of approximately 115 people at a time. The vehicle is fitted with high pressure smoke ventilation system that can remove smoke from fuselage/cockpit and increase chances of survival. The machine can also reach off-road surfaces with 6X6 wheel drive system on single wheel configuration," the official added.

The vehicle covers all types of aircraft currently used in the aviation industry, including A380, which is the biggest civilian aircraft.

GVK ONE: THE ONE PLACE FOR EVERYTHING

Pick from a multitude of shopping options

W e'll all been to GVK One Mall, represented by We keep going Shopping. Intelligence, entertainment and fine dining, if you want the best bang for your buck, you'll find it in the heart of the city. Located in a prime location, on Road No. 1 in the lush environment of Bandra Hill, Hyderabad, the mall represents GVK Group's foray into the commercial retail space.

Conceptualized as one of its kind in India, GVK One quality and brand conscious consumer, and offers the most enjoyable shopping experience with the best products the world has to offer.

Conceptualized as one of its kind in India, GVK One quality and brand conscious consumer, and offers the most enjoyable shopping experience with the best products the world has to offer.

First flight from the Navi Mumbai airport only in 2021, says aviation ministry secy

MUMBAI: Although chief minister Devendra Fadnis had said the

First flight from the Navi Mumbai airport may take-off in 2021: Aviation secretary



Site of the Navi Mumbai International Airport in Ulwe.

We are optimistic that it [airport] will be operational by September 2021. We are trying to push for an earlier deadline.

RN CHOUBEY, aviation secretary

Chhatrapati International Airport Pvt. Ltd. (CSIA) was declared automated, with hardly any slots for additional flights. This is because the city airport has cross runways and can operate flights only on one runway at a time.

The Mumbai airport handles over 48 flight movements per hour and has broken records of handling over 1000 flights in 24 hours, which is maximum number.

3 births in less than 24 hours in 108 ambulances

Barisha Wahlang conducted the delivery which was a normal one. Both mother and baby doing well were shifted to Mairang Civil Hospital by 108 Nongstoin based ambulance.

In the second such case on the morning of August 29 a staff nurse on duty from Pynursla CHC, referred a pregnancy case to higher center as they cannot conduct

108 एंबुलेंस सेवा ने पूरे किए छह वर्ष

लखनऊ : 108 एंबुलेंस सेवा ने अपने छह साल में प्रदेश के डेट करोट से

GVK IN THE MEDIA

www.gvk.com

Tweets Tweets & replies Media Likes

Kishor Kanani (Kumar) @Kuma... · 3h ✓

#जय_श्री_कृष्ण

आजरोज गांधीनगर सिविल हॉस्पिटलना डेम्पस भाते #108_छमरजन्सी सेवा ना 11 वर्ष पूर्ण थया तेना संदर्भ ना कार्यक्रम मां छाजरी आपी.

@JayantiRavi



राम, पायलट प्रदाय सह राष्ट्रिय पुरस्कार से सम्मानित

Himachal News [Edited By Shallesh Saini]

Released on September 18, 2018



108 एंबुलेंस सेवा को 11 वर्ष पूरे

प्रदाय सिविल हॉस्पिटलना डेम्पस भाते #108_छमरजन्सी सेवा ना 11 वर्ष पूर्ण थया तेना संदर्भ ना कार्यक्रम मां छाजरी आपी.

@JayantiRavi

108 एम्बुलेंस कर्मचारी सम्मानित



गया।

जी.वी.के.ई.एम.आर.आई. 108 हिमाचल प्रदेश की ई.एम.टी. जालपा देवी व पायलट राजेश कुमार को एक बेहद नाजुक केस को सफलतापूर्वक निपटाने के लिए डी.सी. मंडी ऋग्वेद ठाकुर द्वारा सम्मानित किया गया। 108

सड़क न होने से छह किमी पैदल चले 'महतारी' के कर्मचारी

कि 30 अप्रैल 20

पने घर में लगे

रने की कोशिश

से तुरंत देखते हुए

रा। जिसके बाद

एंबुलेंस पर बस्ती

में दिनेश को

के दौरान इन दो

नेक उपचार देते

का कर उसकी

उनके उत्कृष्ट

जिसके लि

बधाई का पा

सड़क न होने से छह किमी पैदल चले 'महतारी' के कर्मचारी

सड़क न होने से छह किमी पैदल चले 'महतारी' के कर्मचारी

सड़क न होने से छह किमी पैदल चले 'महतारी' के कर्मचारी



गर्भवती महिला को जवानों ने पहुंचाया अस्पताल

गर्भवती महिला को जवानों ने पहुंचाया अस्पताल

गर्भवती महिला को जवानों ने पहुंचाया अस्पताल